

CLOUD COMPUTING ADMINISTRATOR/DEVELOPER
Over ten years of Cloud Computing experience

Award winning, Scrum certified professional with a stellar career as a Salesforce Front-End Developer and Administrator, and currently as a Cloud Computing Administrator/Developer working in MS Azure.

PROFESSIONAL EXPERIENCE

CAPGEMINI | Atlanta, GA

April 2018 – Present

Applications Consultant

- Recruited to Software Administrator/Developer role to focus on building solutions, optimizing and maintaining the client's applications and systems with the Girl Scouts of America.
- Operate in a Scrum Agile methodology using MS Visual Team Studios.
- Support the Business and Technical blueprint and customize the respective Software Package Core Module. Conduct unit testing, integration testing, Design and deliver end-user training.
- Currently working on a Blockchain demonstration involving IOT. The first in company History with MS Azure.
- Successfully worked on building infrastructure and transferring data using MS Azure on projects with Hewlett Packard and Unilever.

HD SUPPLY | Atlanta, GA

2017 – 2018

Salesforce Administrator

- Oversaw Salesforce Administration and configuration. Collaborated with a deeply knowledgeable team of eight in a Scrum/Agile Framework that included Quality Analysts, Project Managers and Developers who were integral to running a smooth and lean business.
- Managed all duties of a Salesforce Administrator including: Report/Data uploads, Permission Sets, Security, Password Resets and User Integration.

BANK OF AMERICA | Alpharetta, GA

2017 - 2017

Senior Preferred Sales Specialist, Core FC

- Achieved Number one ranking in the Southeast region of Senior Preferred Sales Specialists, with 200% of sales revenue quota for 2017. This revenue was created from opening a mix of new accounts of all commercial products: Checking and Savings Accounts, Credit and Debit Cards, Small Business Banking, Auto and Home Loans, as well as other branded products.

WOLTERS KLUWER | KENNESAW, GA

2015-2017

Business Analyst

- Collaborated with marketing team to identify ways to increase iFirm website traffic through analytics and designed the UX/UI based upon customer web traffic and buying patterns. Increased leads by 50%.
- Utilized Agile processes and User Stories to introduce new ideas on numerous occasions to Product and Project Managers. Implemented a new timer to sync with Outlook and QuickBooks.
- Generated and managed 1000+ Accounts using Salesforce to track leads contacts, accounts and used the tool to pull reports and data.

FIRST DATA USA | Atlanta, GA

2009 – 2015

Business Consultant Network Telesales

- Developed long-term client relationships with large big-box retailers such as Sam's Club, various healthcare organizations, small, medium and large companies.
- Managed inside sales activities for Point-of-Sale, Loyalty and gift cards, security encryption and various cloud-based business solutions.
- Honored as two-time Platinum Club Award Winner for exceeding sales quotas by 150% or more.
- Signed a lucrative 60-location account with Allscripts/Jardogs for Point of Sale and Ecommerce services.
- Achieved monthly quota in all 72 attempts.

FIRST TRANSACTION SERVICES | Atlanta, GA

2007- 2009

Project Management Consultant

- Recognized as a leader of continuous improvement. Consistently implemented better solutions for reporting financial and project status.
- Steered a \$1.5 million project and a team of 7 for a year and a half to support Human Resources, Payroll, Properties, Legal and Corporate Resources. Managed client relationships and executive steering committees in developing strategic roadmaps. Successfully delivered project on time which included the following:
 - Implementation of an employee portal and associated self-service initiatives.
 - Upgraded Enterprise Resource Planning system to PeopleSoft Human Capital Management 8.9 with core HR and Payroll functions resulting in \$1 million in company savings.
 - Merged international and domestic HCM systems into one global database.

MILITARY EXPERIENCE

UNITED STATES ARMY | Fort Gillem, GA

1999 – 2003

Supply Chain Manager

- Assigned to Accounting and utilized Six Sigma principals to manage the physical accounting, and book balance of millions of dollars in inventory.
- Accurately aligned with the quantity of the items in storage, that included dissemination of materials, and upkeep of said materials.

Additional Accomplishments

- **GOOGLE STUDENT VETERAN SUMMIT:** *Selected to participate in a three-day developmental program (7% acceptance rate) for pre-MBA student veterans.*
 - **CareerBuilder:** Led consultations as a part of a joint Global Business Project between the Scheller College of Business and CareerBuilder. Methodologies used: Data Gathering, Analysis, Strategy.
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EDUCATION**GEORGIA INSTITUTE OF TECHNOLOGY** | Atlanta**MBA: Global Business:** Dec, 2015**MOREHOUSE COLLEGE** |Atlanta, GA**Bachelor of Arts: History:** May, 2013

CERTIFICATIONS

Six Sigma Lean Yellow Belt | Scrum Product Owner, Scrum Master
Salesforce Certified Administrator | Technical Support Fundamentals by Google on Coursera
Google Android Developer Challenge
Skilled in: Java and Python

EXTRA-CURRICULAR ACTIVITIES & VOLUNTEERISM

Athlete: Bodybuilding, Powerlifting, Distance runner.
Volunteer: Atlanta Food Bank, Meal preparation, Warehouse Worker.